

CU Trust website privacy notice for www.childrensuniversity.co.uk

CU Trust (charity no. 1118315) values the trust and confidence of our website visitors, which is why we want to make it very clear how we collect, secure and use any personal data we have access to. This privacy notice has been written in plain English to make things as clear as possible.

You can obtain a paper copy of this privacy notice or ask for any additional information by emailing contactus@childrensuniversity.co.uk or phoning 0161 241 2402

We seek to resolve directly all complaints about how we handle personal information, but you also have the right to lodge a complaint with the Information Commission Office by phoning 0303 123 1113 or visit their website.

Google Analytics

When someone visits www.childrensuniversity.co.uk we use a service called Google Analytics to collect standard internet log information and details of visitor behaviour patterns (e.g. What pages are people going to and how long they spend reading them). This is standard practice and this information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website. No personal details of any web visitor are collected using Google Analytics.

The data we collect through our website

If you submit a message to us through the form on our 'Contact us' page (<http://www.childrensuniversity.co.uk/home/contact-us/>) then this is data that we use. We only use this data for responding to your inquiry. We ask for your name, email address and phone number so that we can get back to you with an answer. We also ask for your postcode because Children's University is managed differently in different locations so by knowing your postcode, we are best able to respond with information correct to your location. This information gets passed securely to our email system. We do not store this information outside of our email system and we do not use this information for any other reasons other than to respond to inquiries and provide a good experience to those getting in touch. We don't add your details to any mailing lists or pass it on to any other companies. Our email data is kept securely in password-protected cloud storage and is accessible only by CU Trust management.

Access to your personal information

If you've submitted information to CU Trust by using our website, you are entitled to view, amend, or delete the personal information that we hold. You can email any inquiries to CEO and Director of Partnerships, Helen O'Donnell at helen.odonnell@childrensuniversity.co.uk

Changes to our privacy notice

This privacy notice was prepared in May 2018 to ensure that we comply with the General Data Protection Regulation (GDPR). It will be reviewed by the management and Trustees of CU Trust at each quarterly Trustees' meeting.